

<b>Company's Name:</b>	<b>Date Completed:</b>
<b>Respondent's Name &amp; Position:</b>	

Please rank each category in the order of importance that your company places in selecting suppliers.

**Priority Ranking:**        **A**-Top Priority, **B, C, D, F**-Last Priority

Please rate the questions in each category using the performance rating system described below.

**Performance Rating:** **6**-Exceptional; **5**-Very Well; **4**-Above Average; **3**-Average; **2**-Below Average; **1** -Poor

Category	Priority Ranking	Performance Rating (Enter Number or X)						
		6	5	4	3	2	1	N/A
<b>I. Customer Service</b>								
Do we assist you in a friendly, courteous, and timely manner when you contact us?								
Are we helpful with your inquiries?								
Do we accommodate your needs for market driven changes?								
Do we update you with order information as needed without request?								
How do we compare to your best supplier in overall Customer Service?								
<b>II. Quality Planning &amp; Performance</b>								
Do we provide in a timely manner the items necessary for your Quality Planning Activities and Production Approval Process?								
Do we consistently meet your product specifications and quality requirements?								
How do we compare to your best supplier in overall Quality Planning & Performance?								
<b>III. Delivery Performance</b>								
<i>Do shipments arrive on time at your facility?</i>								
<i>Are shipments received in good condition?</i>								
<i>Are our lead times suitable to your needs?</i>								
<i>How do we compare to your best supplier in overall Delivery Performance?</i>								
<b>IV. Quotation &amp; Pricing</b>								
<i>Do we respond timely to your quotation request?</i>								
<i>Are we competitive in our piece part pricing?</i>								
<i>Are we competitive in our tooling prices?</i>								
<i>How would you rate our pricing relative to our competition?</i>								
<b>V. Technical Support</b>								
<i>Do our recommended changes to product and/or process specifications add value to the bottom line of your business?</i>								
<i>Does our technical and process knowledge meet your needs?</i>								
<i>How do we compare to your other Supplier in overall Technical Support?</i>								
<b>Overall Performance</b>								
<i>How does CNMC Co., Inc. compare to your other Supplier in overall product and service quality?</i>								
What dissatisfaction do you have with CNMC Co., Inc.?	What recommendations would you make to improve our product/service quality?							

**Email form to Customer Service at: [customerservice@cnmcco.com](mailto:customerservice@cnmcco.com)**