



UPMC Cancer Centers

December 22, 2003

Mr. Krishnan Sunthanthiran, President
BEST Medical International
7643-B Fullerton Road
Springfield, VA 22153

Dear Mr. Sunthanthiran:

Ref: Quality of Services Provided By Best Medical International

I write this letter to confirm with you that my colleagues and I have been very pleased with the quality of services provided by the staff at Best Medical International.

The technical support provided by Mr. S. Ramaswamy has been excellent. He is very knowledgeable about the company products and has been accessible for consultations. In many instances, he has been instrumental in assisting us in the selection of equipment and/or fabricating of customized templates for the brachytherapy needs in our institution.

We also have found that the equipment from Best Medical International are very reliable. The integrity of the different catheters, different needles, and templates are very good. The accessibility of these instruments has made the practice brachytherapy easy for us. As such, we have continued to use equipment and instruments from Best Medical for many years. Today, we want to express to you our confidence in Best Medical products.

Whenever Ir-192 seeds are ordered, these sources have been delivered promptly to our institution. Furthermore, our institutional assay of Best Medical Ir-192 seeds show that the seed strengths are close to the stated values. In our opinion, Best Medical has an excellent quality control program.

You should congratulate your staff at Best Medical for a job well done.

Sincerely,

A handwritten signature in black ink, appearing to read 'Cheng B Saw'.

Cheng B Saw, Ph.D.
Deputy Director
Division of Medical Physics
Department of Radiation Oncology